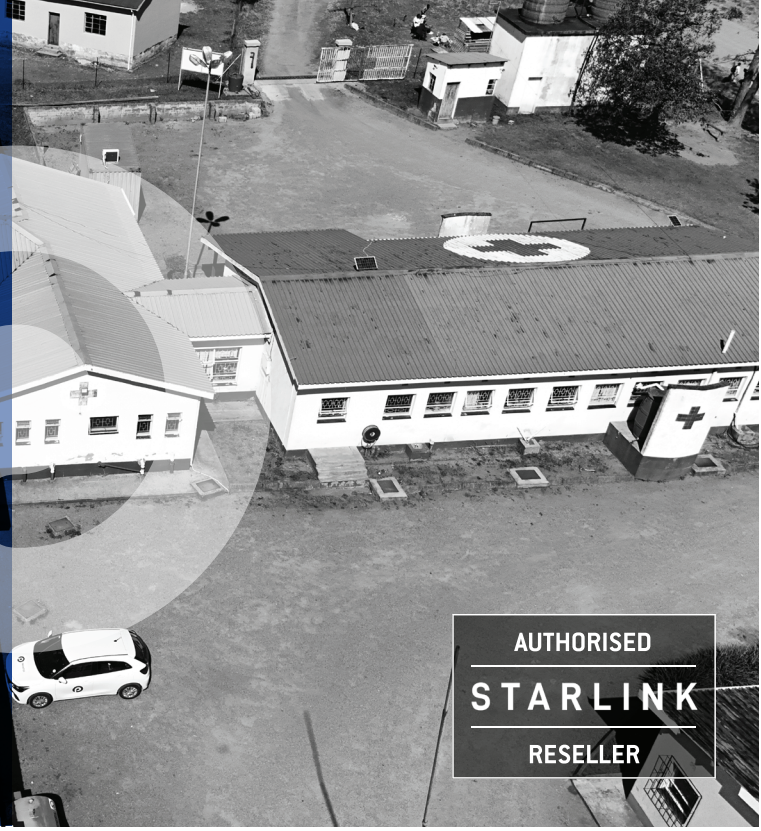
PARATUS
Always Prepared

PARATUS CASE STUDY

Connecting care where it matters

Paratus Essential Services brings reliable satellite connectivity to

Sigombeni Red Cross Clinic



AUTHORISED STARLINK RESELLER

Overview

For healthcare providers, reliable connectivity is more than a convenience. It gives healthcare professionals access to information, improves communication and helps essential services operate more efficiently.

Through Paratus Essential Services, the Sigombeni Red Cross Clinic in Eswatini is now benefitting from reliable, high-speed Starlink satellite connectivity, helping its team stay connected to the information and people they need to support their work.

The Challenge

Before the installation, the clinic experienced slow internet connectivity, which affected administrative processes and caused delays in capturing data. Consultation rooms were among the areas most affected by these connectivity limitations.

The clinic needed a faster and more dependable connection to support its administrative requirements, research and everyday communication.

Key challenges included:

- Slow internet, delayed administration and data capturing.
- Consultation rooms faced connectivity issues.
- Faster, reliable connectivity was needed

The Solution

On 10 June 2026, Paratus Eswatini installed a **Starlink Standard V2 Kit with a 2TB Essential Services Plan** at the Sigombeni Red Cross Clinic.

The installation took just one hour and was completed without any challenges. Following installation, the connection recorded speeds of **104Mbps download and 33Mbps upload.**

The Starlink service now supports the clinic's administration, research and communications, while its existing network continues to support its CMS and service delivery systems.

Location:
Manzini, Eswatini

Staff
30

Computers connected
15

15
Computers now fully connected

30
Staff benefitting

Over
8,672
Community members

The Impact

Since installation, the clinic reports that it has experienced **no interruptions to its Starlink connectivity.** Staff are receiving emails more quickly and have a reliable connection for online research and communication with colleagues and the Red Cross Head Office.

Reliable high-speed connectivity is also helping staff conduct research to support diagnosis and prepare health education materials and presentations. Approximately **30 staff members** benefit from the connectivity at the clinic.

For a healthcare facility, these everyday improvements matter. Faster access to information and more reliable communication give healthcare professionals the digital tools they need to work more effectively.

Connectivity with purpose:

Paratus Essential Services is designed to extend reliable connectivity to organisations delivering essential services to communities.

At the Sigombeni Red Cross Clinic, that means giving healthcare professionals dependable access to communication and information – helping them stay connected, informed and better equipped to do their work.

> Work has been made easy."
>
> *- Sibonsimphilo Simelane, Mental Health Nurse, Sigombeni Red Cross Clinic*

When asked whether they would recommend Starlink connectivity to other healthcare facilities, the clinic highlighted one key reason: **the reliability of the connection.**

Paratus Essential Services
Connecting essential services. Enabling greater impact..